Cannel (Pvt) Limited 1

Whistleblowing Policy

1. Introduction

The Whistleblowing Policy is an integral part of our Fraud Prevention and Detection Policy. Its purpose is to provide a safe and confidential mechanism for employees and stakeholders to report concerns or suspicions of fraudulent activities, misconduct, or violations of laws, regulations, or company policies. This policy ensures that individuals who raise genuine concerns are protected from any form of retaliation.

2. Scope

This policy applies to all employees, contractors, consultants, suppliers, customers, and any other individuals associated with our organization.

3. Confidentiality and Protection

- a. Confidentiality: The company recognizes the importance of confidentiality in whistleblowing cases. All reports, concerns, and related information will be treated with the utmost confidentiality to the extent reasonably possible while conducting an effective investigation.
- b. Anonymous Reporting: Employees are encouraged to provide their contact information when reporting concerns to facilitate the investigation process. However, anonymous reporting is also permitted, and individuals can choose to remain anonymous if they prefer.
- c. Protection from Retaliation: The company is committed to protecting whistleblowers from any form of retaliation, harassment, or adverse action as a result of reporting concerns in good faith. Any retaliation against a whistleblower will be treated as a serious violation of company policy and may lead to disciplinary action against the responsible parties.

4. Reporting Channels

- a. Reporting Methods: Multiple reporting channels will be established to facilitate the reporting of concerns. These channels may include an anonymous reporting hotline, designated email addresses, online reporting forms, or direct reporting to supervisors, managers, or designated individuals within the organization.
- b. External Reporting: In situations where the whistleblower believes that internal reporting channels are ineffective or inappropriate, they may choose to report their concerns to appropriate external authorities, such as regulatory bodies, law enforcement agencies, or legal counsel.

Cannel (Pvt) Limited 2

5. Reporting Process

a. Timely Reporting: Whistleblowers are encouraged to report their concerns as soon as possible after becoming aware of the potential fraudulent activities or misconduct. Early reporting enables prompt action and helps mitigate potential damages.

- b. Detailed Information: Whistleblowers should provide as much relevant and detailed information as possible when reporting concerns. This may include names of individuals involved, dates, locations, descriptions of incidents, supporting documents, and any other pertinent details that can assist in the investigation.
- c. Investigation and Follow-up: All reports will be promptly and thoroughly investigated by designated individuals or teams responsible for handling whistleblowing cases. Whistleblowers will be kept informed of the progress and outcome of the investigation to the extent possible without compromising the investigation or breaching confidentiality.

6. False Reports

Deliberate filing of false reports with malicious intent is strictly prohibited and may result in disciplinary action, including termination of employment or legal consequences. The company encourages individuals to exercise their judgment and provide accurate and truthful information when reporting concerns.

7. Communication and Awareness

- a. Policy Communication: This whistleblowing policy will be communicated to all employees, contractors, consultants, suppliers, customers, and other relevant stakeholders. It will be easily accessible through the company's intranet, employee handbook, or other designated platforms.
- b. Training and Education: Regular training programs will be conducted to educate employees about the whistleblowing policy, its importance, and the procedures for reporting concerns. Training will also address the protection of whistleblowers and the prohibition of retaliation.
- c. Periodic Review: The whistleblowing policy will be reviewed periodically to ensure its effectiveness, relevance, and compliance with any changes in laws, regulations, or industry best practices.

8. Conclusion

Our organization is committed to fostering an environment of integrity, transparency, and accountability. This Whistleblowing Policy serves as a cornerstone of our commitment to preventing and detecting fraudulent activities and misconduct. By reporting concerns, individuals contribute to maintaining our company's reputation and ethical standards while protecting the interests of all stakeholders.